

Warranty:



We offer a 60 day money back guarantee. We will refund the purchase price of your cue once it is returned to us in good condition within 60 days of the date of purchase. Shipping cost is your responsibility, and proof of purchase may be required.

We warrant that our cue will be free of manufacturing or material defects for 24 months from date of purchase. We will repair or replace the cue at our option. We reserve the right to replace the cue with a similar model of equal or greater value. To obtain warranty benefits you must ship the cue back to LWC at your cost.

Our cues are a closed system, please do not try to open the butt or remove the sealed bumper. Also, do not abuse the butt or slam the cue into the floor or table as damage could occur to the weight system. Store the cue in a reasonable place where the humidity does not regularly stay above 70% and where the temperatures are not over 90 degrees or under 50 degrees Fahrenheit. These actions could void the warranty.

Liquid Weight Cues' moving weight system is a tube filled with ball bearings and weighted oils. After not using your cue for some time, you should slowly point it to the ceiling and then toward the floor several times to recirculate.